

Here at the Dentist Down the Lane, we are excited to welcome all of our patients back to the office. We've missed you and are ready to once again address your dental health needs!

As we begin the process of reopening, we want to make you aware of certain changes that have been made in our office. These changes are not only physical ones in the building itself, but also how we see and treat patients.

All these changes have been made in accordance with the most recent ADA, CDC and OSHA recommendations, and with the safety of our valued patients and dental team in mind.

As always, we will confirm your visit a day before your scheduled appointment. You will be asked a short series of questions, to ensure a safe visit for you and our team.

We ask that you please arrive 10 minutes before the time of your appointment. Upon pulling into the parking lot, please call the office on your cell phone to let the Front Desk know you have arrived. If you do not have access to a cell phone, please ring the doorbell to the left of the office door and wait in your car for one of our team members to come and get you.

You will be required to wear a face covering when entering the office. The face covering you wear to the grocery store is perfectly acceptable. However, we will not be allowing patients to wear gloves into the office.

At this time, only patients will be allowed to enter the office. If necessary, exceptions will be made for patient companions and parents of young children. All who enter the office will have their temperature checked and be given a COVID-19 pre-screening questionnaire.

Our team has always followed the highest standard for infection control procedures. And now, we have raised that standard to an even higher level.

In addition to the PPE you're accustomed to seeing us wear, your doctors and their team will be wearing disposable gowns, face shields and hats during your visit.

Each treatment room will be equipped with a medical-grade HEPA filtration unit to continuously purify the air during your appointment. We are also installing UV lights within the HVAC ducts to help clean the air circulating within the office.

Throughout your appointment, the door to your treatment room will remain closed. At the end of your visit, you will be asked to put on your mask to be escorted to the reception area to schedule your next appointment and handle any necessary payments.

Your safety and dental health are our primary concern. We ask you to please be patient as we adjust to these new and necessary changes that are designed to keep everyone safe.

From everyone here at the Dentist Down the Lane, we look forward to seeing you at your upcoming appointment!

Drs. Conrad & Kyle and All the Great Staff at The Dentist Down the Lane